Patient Participation Group

Neetside Surgery Bude

Monday 17th July 2017 at 6.15pm

**Present – Gemma Sampson, Mike Wreford, Sue Lamble, Dr Mike Dowling, Melanie Chenoweth, Cathy Bowley**

Apologies –Jonathan McConnell and Chloe Barnes

1. Minutes of previous meeting
2. Mike suggested that we should get yellow lines painted on the front steps. He was at the surgery and an elderly lady was struggling to see. We will discuss with Steve to see if this can be done.
3. Cathy informed us that there is a new manager at The Community Centre, Miranda Clark and also gave us an update as to what services are available which may be helpful resources to the surgery. These include, victim support, mediation, neighbour disputes, Contact the Elderly (a volunteer will pick up and have tea with client).
4. Cathy has a contact who can do PAT testing for 150 items for £99 she will email details to Melanie so we can compare price with our current company.
5. Mike introduced a new online psychiatric service we are going to trial, PUK. General consensus was that it was a good idea and seemed to make sense with the workforce issue.
6. Melanie discussed the fact the flu season was fast approaching and that we would be holding vaccination clinics on Saturdays. The usual forms of communication will be implemented to inform everyone of dates.

**NEXT MEETING DATE – MONDAY16th October at 6.15pm**